



City of Hobbs Contact:  
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February 24, 2022

FOR IMMEDIATE RELEASE

## **City of Hobbs Changes Weekly Schedule**

The City of Hobbs wishes to make all citizens and frequent visitors aware of a schedule change to take effect starting Monday, March 7<sup>th</sup>. Going forward, City offices will be open from 8 AM to 6 PM Monday through Thursday and 8 AM to 12 PM on Friday. This change will create more convenience for citizens who have frequently requested longer hours during the week while also allowing full-time employees to maintain a 40-hour work schedule.

The main drivers for these changes are the health and wellness mindset of our employees, to improve retention and recruitment, and provide more flexible hours for our customers.

The process of making this decision involved releasing a survey to the public via social media outlets. The survey was released on December 16, 2021 and closed on January 18, 2022. The City received a total of 241 responses during this 34-day period. The majority of responders chose Monday-Thursday 8:00 AM to 6:00 PM instead of Monday-Thursday 7:30 AM to 5:30 PM (both with Friday as 8:00 AM to 12:00 PM) as the preferred schedule. Based on this feedback, the City of Hobbs is moving forward with the following offices being affected:

- City Manager's Office
- Clerk's Office
- Communications/Public Relations
- Community Services and Code Enforcement
- Legal
- Engineering and Planning
- Finance
- Fire Marshal's Office
- Fire Prevention
- Human Resources
- Information Technology
- Legal
- Motor Vehicle Department (MVD)
- Utilities
- Water Office

*City Hall doors will be closed outside of the 8:00 AM to 6:00 PM Monday through Thursday and 8:00 AM to 12:00 PM on Friday schedule. On-call services will remain consistent, as usual.*

City Manager Manny Gomez shared, “While a team organization, the City of Hobbs is family-centered. My main focus in this decision was our employees and increasing convenience for our customers. Additionally, I have instructed Department Heads and leadership to ensure we are able to accommodate customers and maintain the consistent high quality of service we provide.”

On-call services will always be available for our citizens no matter the hours of operation. If you ever need to contact a department, feel free to call their listed phone number and leave a message after hours of operation or message The City of Hobbs on Facebook or Instagram.

The after-hours on-call number for utilities (water lines, water leaks, etc.) is (575)370-1519.

Lastly, call 9-1-1 for all emergencies and (575)397-9265 for all non-emergency dispatch purposes.

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