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FOR IMMEDIATE RELEASE

Hobbs Senior Center Shows Top Notch Management and Reporting

After a more than 3-week long process of examining, checking, and checking again, the Hobbs Senior Center is proud to announce they have received an errorless compliance assessment from the North Central New Mexico Economic Development District Non-Metro Area Agency on Aging (NMAAA). Facility Director, Angela Courter, received a letter from the NMAAA for the facility's 2021-2022 Compliance Assessment complimenting the staff on their professionalism, organization, and operation demonstrated throughout this assessment.

A compliance assessment for senior centers is completed every 18 months to ensure the facility has all documentation up to date, all data entered correctly, financial statements reconciled and policies followed, and that staff procedures are in line with the employee handbook. The process takes approximately 3 weeks with an exit interview involving NMAAA representatives and Hobbs Senior Center staff at the end. The 12-page assessment includes over 2,000 pages of documentation provided by the Hobbs Senior Center; each document must accurately reflect the information entered into their electronic system. These hard copies and data entry were completely accurate and reflective of each other, displaying diligence and attention to detail the staff at this facility practice daily.

Facility Director Angela Courter shared, "Our staff do a phenomenal job serving the members and citizens they have come to love and know as friends. Each of our members is special to us, and we really try to show that to them through excellent care and attention, and that includes ensuring their documentation is up-to-date and accurate per all Federal, State, and Local Policies and Standards. Additionally, we encourage the community to check out the facility and those who are eligible to join as members to enjoy the many games, classes, and activities we hold all week and yearlong! We cannot wait to see you!"

The Hobbs Senior Center staff of 11 personnel serve over 1,300 members. The facility has returned to normal hours and operations since the pandemic, making them open from 8 a.m. – 4 p.m. Monday – Friday with member dances held the first and third Fridays every month. Lunch is served at noon in the cafeteria, and a Grab 'N' Go option is provided from 12:45 p.m. – 1 p.m. in the parking lot for those always on the move! All homebound individuals 60 years of age and older are encouraged to apply for the Meals on Wheels program to have one meal a day delivered to their door Monday – Friday. Anyone wishing to apply for membership and/or a meal program may do so by contacting the Hobbs Senior Center at (575) 397-9301.

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